



# HIGHER EDUCATION LOAN MANAGEMENT SYSTEM

## About the Client:

The client is a higher education lending institution in Zambia that manages the administration of student loans and scholarships from the Bursaries Committee.

## Challenges:

The client seeks to enhance its ability to derive meaningful management and other information from its processes, for both its internal use and for the benefit of other stakeholders.

This could be achieved from enhancing its service delivery by digitizing the below processes:

- ✓ Mobilisation of financial resources for loans and scholarships
- ✓ Administration and granting of scholarships
- ✓ Automating the loan workflow processes and handle any exceptions
- ✓ To have multiuser accessibility and Interoperability for wide range of geographical areas



## Solutions:

Our key solution included the following:

- ✓ Supply, Delivery, Installation and Configuration of the fully functioning integrated solution
- ✓ Development of Data Migration Strategy and migration of all legacy data
- ✓ Development and Implementation of Testing strategies Provision of all relevant Project Documentation and delivery of training

## Benefits:

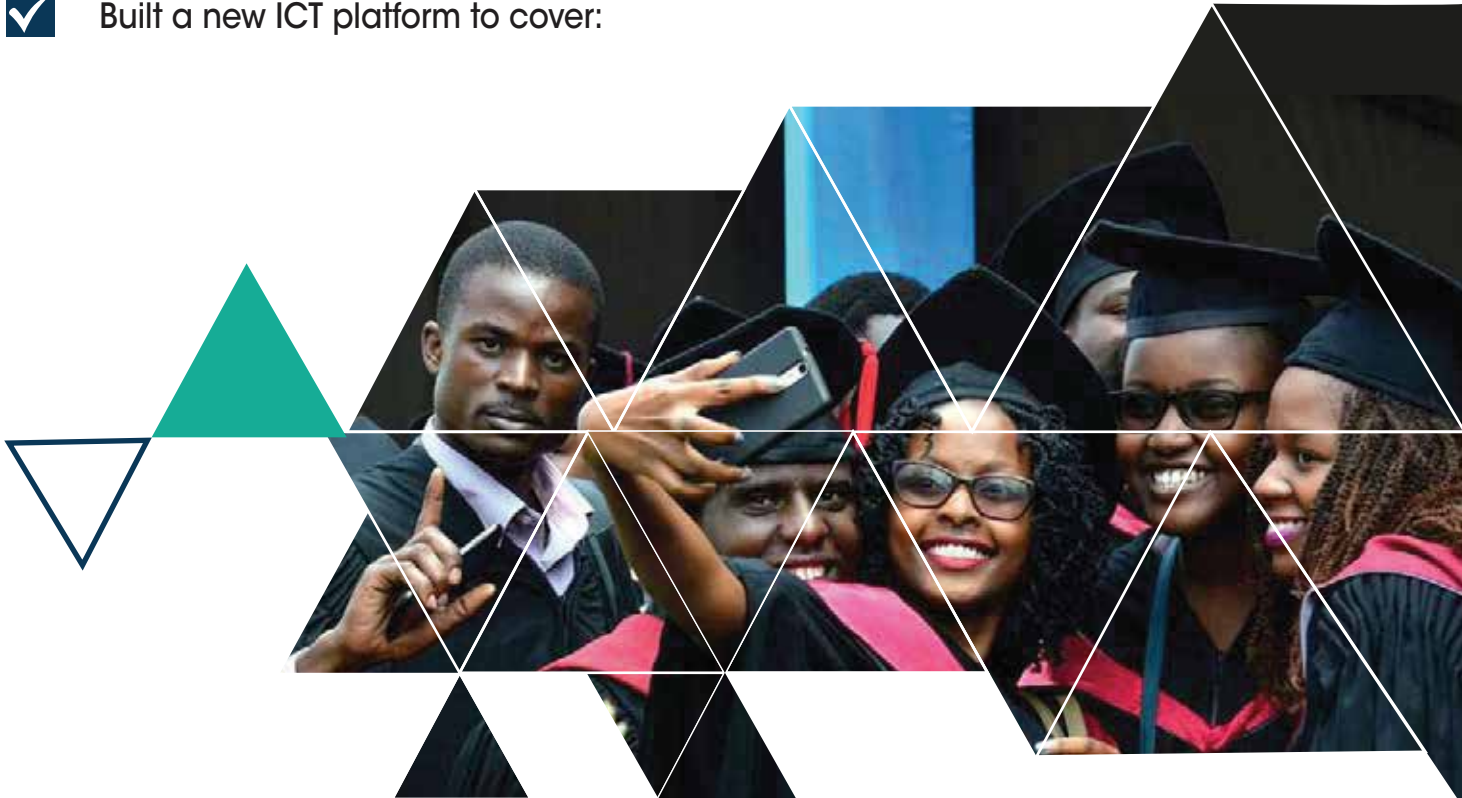
- ✓ Enhanced service to Students by providing accessibility to the Loan Application process via an online system, along with multi-platform accessibility
- ✓ Enhanced efficiency and reduce operational costs in Loans processing by eliminating unnecessary manual work and thus, reducing paperwork.





## Higher Education Loan Management System

- ✓ Facilitated integration to key stakeholder enterprise platforms for information exchange
- ✓ Facilitated enhanced Management reporting capabilities
- ✓ Enhanced capacity of the client to provide extensive business and financial analysis
- ✓ Built a new ICT platform to cover:
  - Loan Scheme Management & Administration
  - Loan Application Processing & Scholarship Administration
  - Loan Disbursement and Recoveries
  - Financial Accounting & Interfaces, Payment Platforms



## Let's Keep in Touch



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