

# How implementing an ERP solution improved efficiency and reduced material wastage for a nutraceutical company

## About the Client:

The client is a leading nutraceutical company, offering innovative solutions tackling the major issue of malnutrition prevalent across the globe.

## Challenges:

- ✓ Inventory management
- ✓ Wastage of materials
- ✓ A job card and unique production process
- ✓ Lack of transparency
- ✓ Systematic approach to Vendor management

## Our Solution

We implemented an Open Source ERP solution with tailor-made modules to make it best fit for the existing process. Centelon also ensured that it geared up this system to meet the challenges for projected growth targeted by the client in a cost-effective manner.

- ✓ Analysed challenges in the existing process flow
- ✓ Designed and developed a custom solution
- ✓ Introduced new processes
- ✓ New approval levels were brought in to control and monitor all the processes

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- ✓ Designed a unique system to manage vendors which connected with sales app
- ✓ Engaged a simple and easy to use web-based supporting platform for proper ticketing system to route enquiries created via mail or phone
- ✓ Integrated barcode for ease of stock management
- ✓ Implemented a make to order workflow, creating a work order against a sales order
- ✓ Implemented a unified system thus, addressing effective internal collaboration for BU's spread across geographies

The image displays several screenshots of the VMS (Vendor Management System) interface. The top right screenshot shows a dashboard with key metrics: 12 Pending Invoices, 0 Pending Invoices, 1 Outstanding PO, 0 Outstanding PO, and 1 Outstanding PO. Below this is a 'Vendor Approval' table with columns for Vendor ID, Vendor Name, Approval Status, and Approval Date. The table lists several vendors, including 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', 'Muller Food Service Products', and 'Muller Food Service Products'. The bottom left screenshot shows an 'Inventory Items' table with columns for Stock ID, Description, and Stock. The bottom right screenshot shows a 'Payment' table with columns for Stock ID, Description, and Stock. The bottom right photograph shows hands preparing a bowl of cereal with various fruits and nuts, including bananas, apples, oranges, and walnuts.




## BENEFITS

- ✓ Accelerated growth by fixing issues in Inventory management & material order management
- ✓ Lowered wastage with improved process efficiency by introducing production and batch control
- ✓ Reduced the sales team's proposal cycle by 25-30%
- ✓ Streamlined and standardized business processes along with better control mechanism
- ✓ Centralized and transparent operations
- ✓ Quick decision making using real-time reports
- ✓ Multiple system integrations using REST API
- ✓ Ongoing Post-implementation support



## Let's Keep in Touch

  
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